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# INVESTOR PRESENTATION

including 2020 Q3 Revenue November 2020

Solutions<mark>30</mark>

Solutions for New Technologies

#### DISCLAIMER

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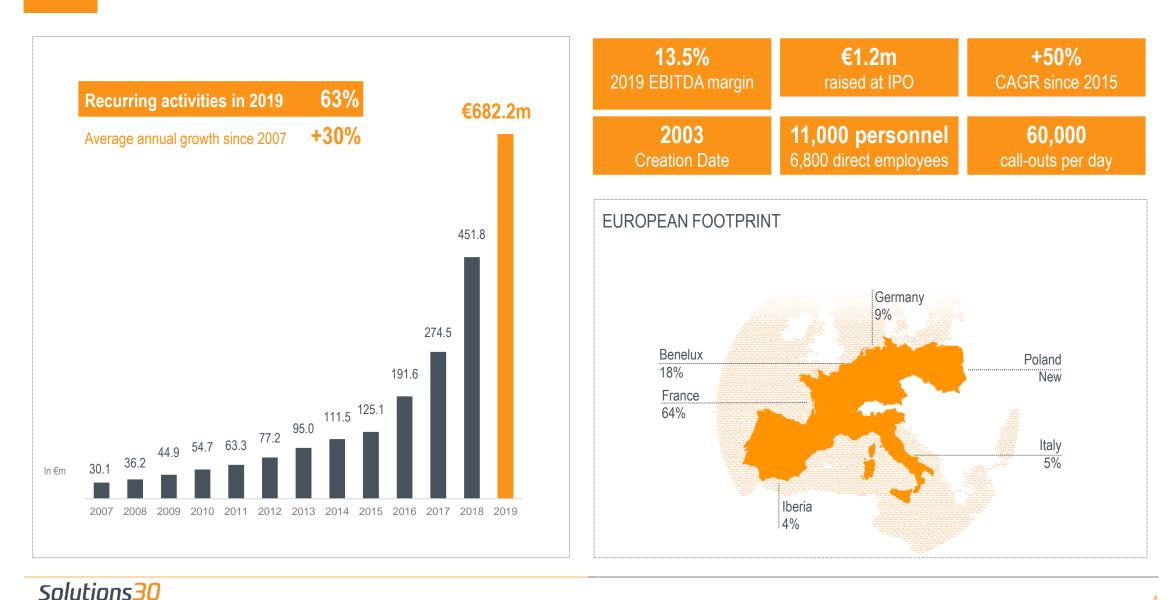


## A FAST GROWING EUROPEAN LEADER

DELIVERING FIELD SERVICES BETTER - FASTER - SMARTER



## A RECURRING REVENUE BASE TO SECURE OUR GROWTH STRATEGY



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## **THREE LONG-TERM TRENDS FOR SUSTAINABLE GROWTH**

#### **ENERGY TRANSITION**

- Deployment of smart meters to better predict and control energy consumption
- Installation of EV charging stations to support the development of e-Mobility
- Adaptation of electrical grids to multiple sources of energy, including renewable energy

#### **DIGITAL ECONOMY**

- Increasing demand for high speed Internet due to the digital transformation of our working and everyday lives
  - Multiplication of screens and simultaneous connections, enriched contents, multiplication of data, social media, remote working...
  - Smart city, Industry 4.0, Smart building, autonomous vehicles, IoT...

#### **SEARCH FOR PRODUCTIVITY GAINS**

- Increased outsourcing of non-core activities in order to lower cost base
- Consolidation in a fragmented market due to the rationalisation in the number of suppliers (economy of scale / easier to manage) and economic fragility of some players

#### **INCREASING NEED FOR SERVICES**



## **1 CORE BUSINESS, 6 GROWING VERTICALS**

We provide one-stop-shop solutions to end-clients, both individuals and enterprises, on behalf of large technology companies.



We accelerate the transition to digital by delivering "last mile" solutions, including connected equipment deployment and assistance.



#### TELECOM ENERGIE 68% of revenue 16% of revenue 11% of revenue Installation and Installation and COAX and FFTx hardware and connections RETAIL **SECURITY** loT 2% of revenue 2% of revenue 1% of revenue

Installation and Installation and maintenance of point maintenance of connected devices of sales devices security systems

% of 2019 revenue

**6 VERTICALS** 



IT

Installation and

ideas incubato

#### SOLUTIONS 30 OFFERS EFFECTIVE FIELD SERVICES TO ACCELERATE THE TRANSITION TO DIGITAL TECHNOLOGIES

#### **OUR CLIENT NEEDS**

Outsourcing of a critical but non-core business to **a trusted partner** 

#### **OUR PURPOSE**

Delivering field services **better, faster and smarter** in a fastchanging world

#### **OUR CHALLENGE**

Maintain a **profitable**, **efficient and scalable** organisational structure with a constant quality of service.

## **3 PILLARS FOR AN EFFICIENT AND SCALABLE BUSINESS MODEL**

#### VOLUME

## Maximising volumes and recurrence

- Secure high-volume businesses through long-term contracts on diversified markets
- Standardise interventions to maximise economies of scale

#### DENSITY

## Maximising the density of the technician network

- Reach the critical size as fast as possible – first mover advantage
- Lead the market consolidation
- Hire multi-expertise technicians

#### AUTOMATISATION

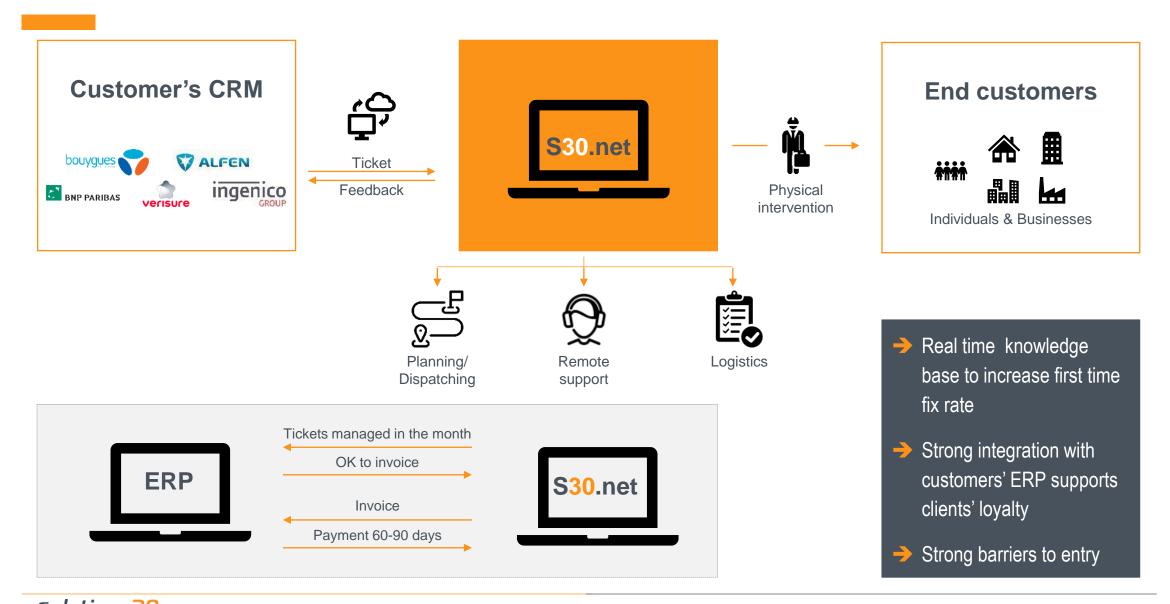
## Maximising automation through a powerful IT system

- Automate workforce management and repetitive tasks
- Accelerate integration process of new employees and acquisitions

- Maximising technicians and business model efficiency
- A robust development base easy to duplicate on new markets and geographies

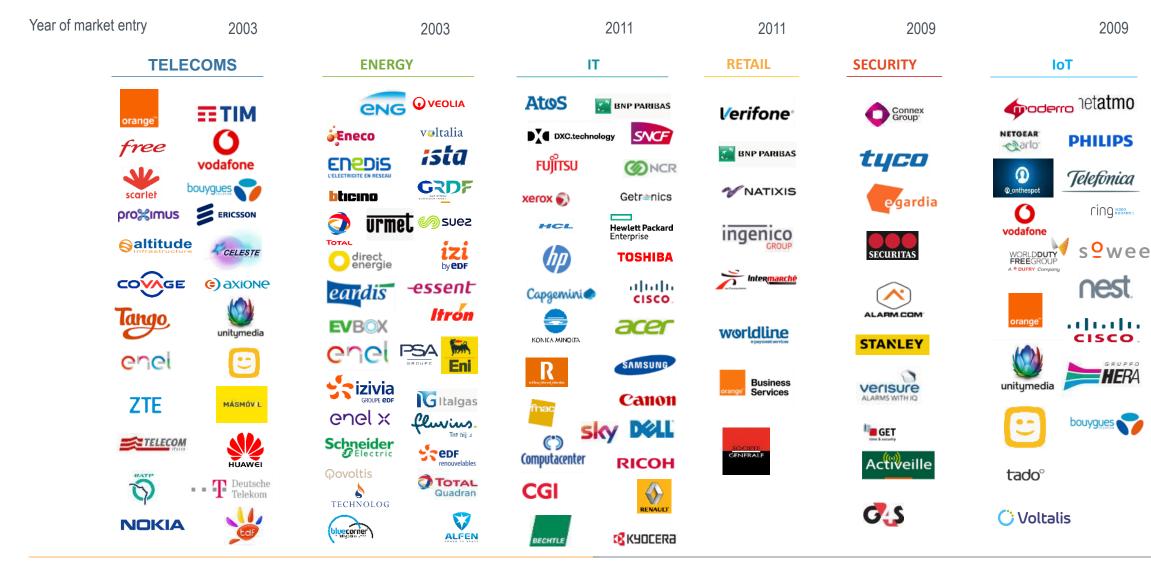


## A FULLY AUTOMATED IT PLATFORM



#### Solutions 30

## ESTABLISHED PORTFOLIO OF LOYAL CLIENTS



Solutions<sub>30</sub> Solutions for New Technologies 2009

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# 9-MONTHS 2020

REVENUE OVERVIEW



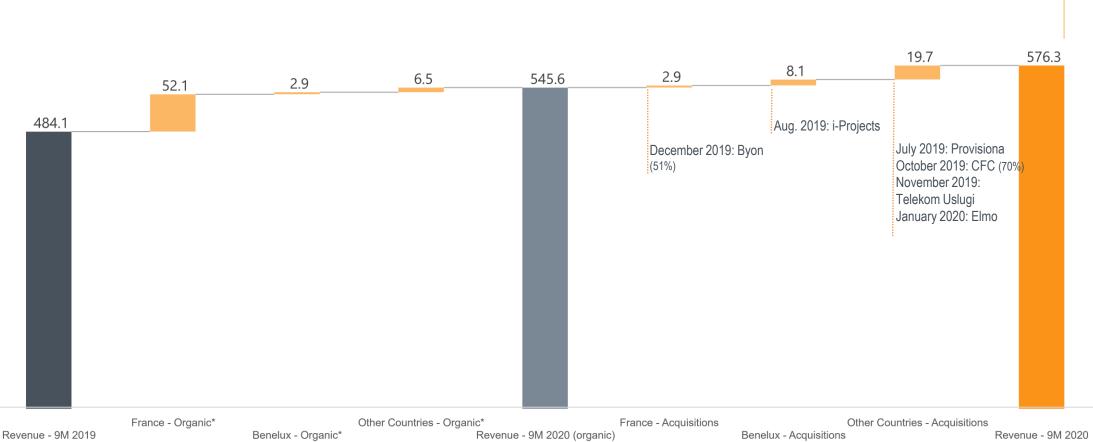
## HIGHLIGHTS OF Q3 2020

- Solid increase in revenue due to strong resilience in the telecom business : +28.6% (+24.0% organic)
- Key sales successes in France, Belgium, Spain and Poland which support Solutions 30 perspectives
- A strong M&A pipe which could lead to strategic acquisitions for the end of the year
- The performance of the 3<sup>rd</sup> quarter enables to confirm double-digit growth for FY2020





## 9M 2020 REVENUE: +19.1% (+12.7% organic)



59% of recurring revenue

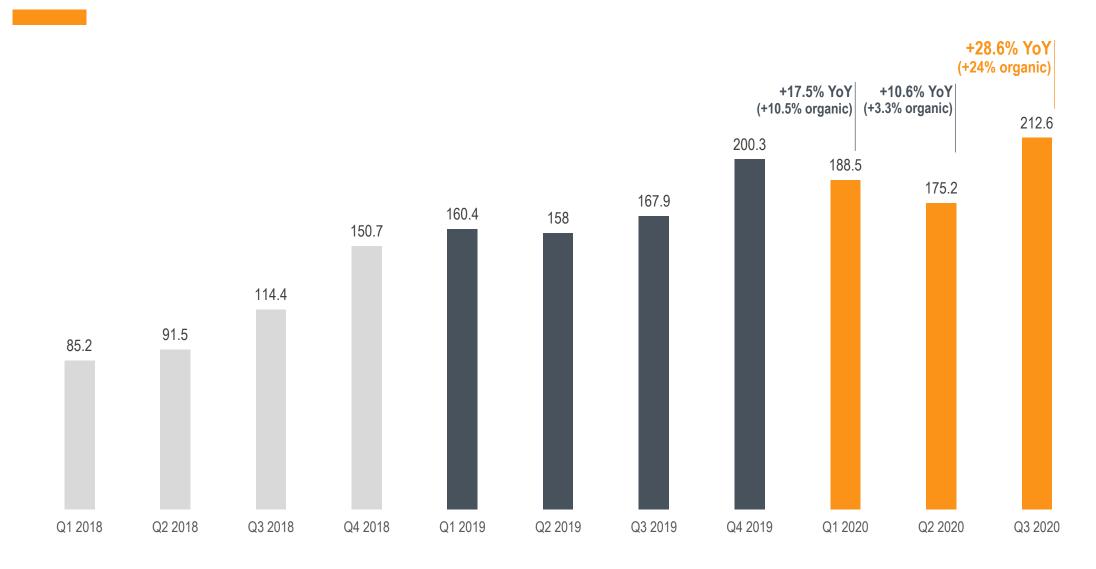
#### \* Including organic growth from acquired companies

In millions of euros

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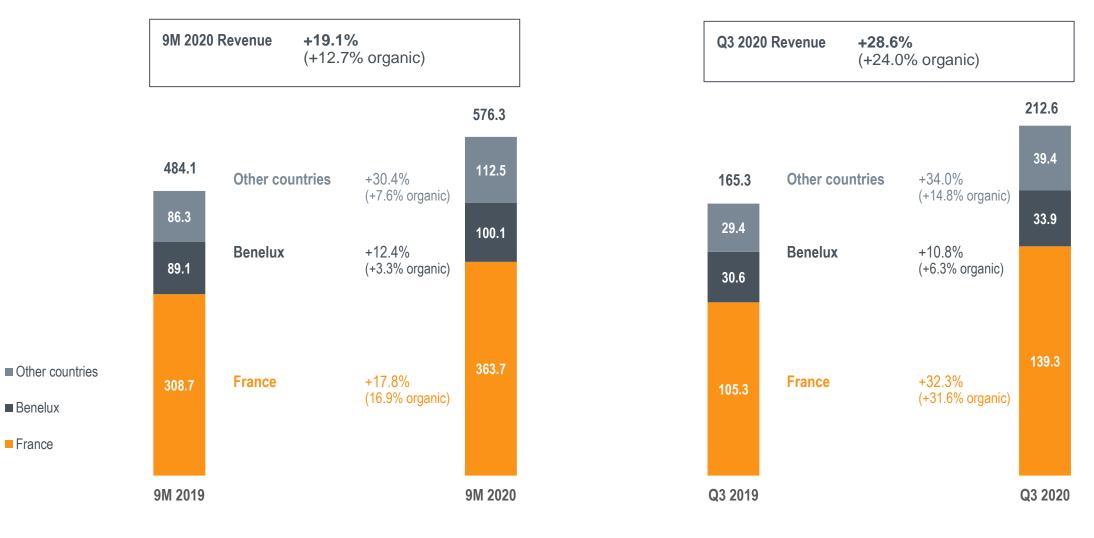
These figures have been rounded to the nearest whole number or the nearest decimal. Therefore, the sum of the numbers may not conform exactly to the total figure or to 100%.

## **STRONG RECOVERY IN Q3 2020**



In millions of euros

## **SOLID GROWTH IN ALL GEOGRAPHIES**



In millions of euros

France

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# OUTLOOK

DOUBLE-DIGIT AND PROFITABLE GROWTH

## **GROWTH DRIVERS PER GEOGRAPHIES**

	FTTH	5G	SMART METERS	EV CHARGING STATIONS	INCREASE DENSITY
FRANCE					
BELGIUM					
NETHERLANDS					
GERMANY					
SPAIN					
ITALY					
POLAND					

Future Growth Driver

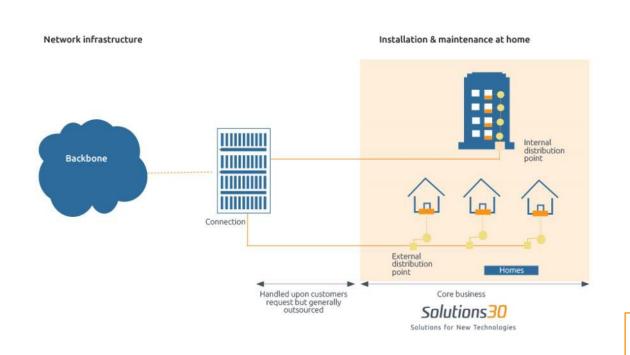
Current Growth Driver

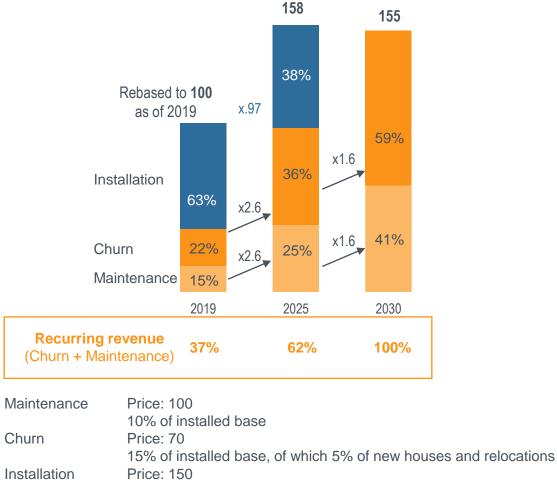
Mature



## **FTTH FIELD SERVICES**

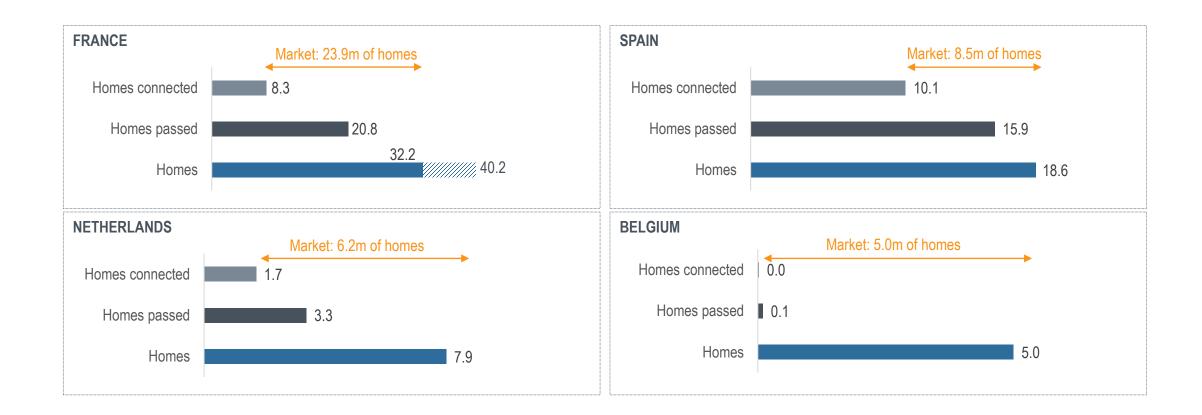
FTTH ACTIVITY SEGMENTATION IN FRANCE



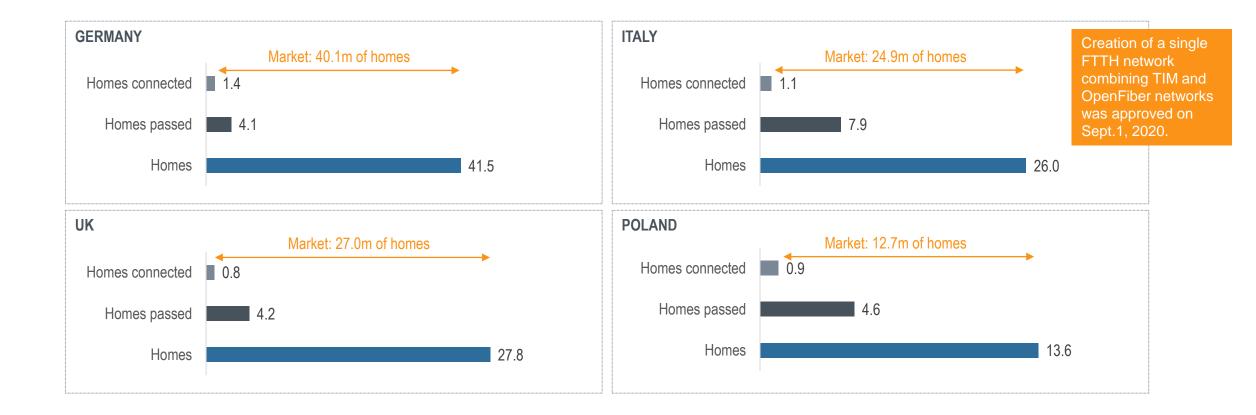




## ESTIMATED FTTH INSTALLATIONS ADRESSABLE MARKET 145.8m HOMES



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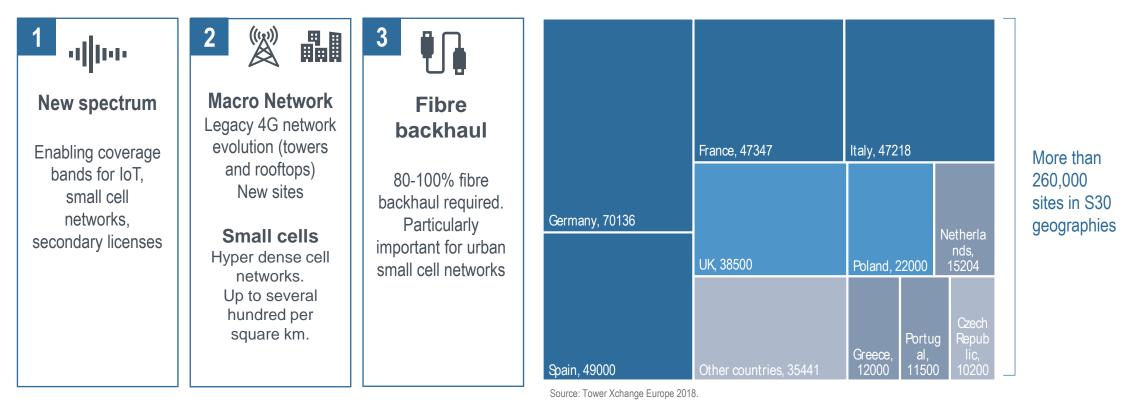




#### **MOBILE NETWORK - 5G**

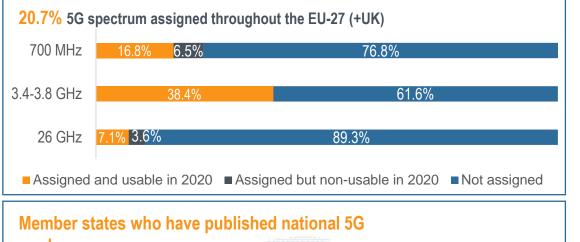
- 5G global infrastructure spending is set to grow from \$528 million in 2018 to \$26 billion in 2022 a CAGR of 118%<sup>(1)</sup>.
- To improve transmission, mobile operators must undertake large-scale fiberization efforts. In addition to helping networks meet capacity and latency requirements for 5G, fibre connections are essential to support small-cell deployment in urban areas.

Existing tower and rooftop sites in Europe 2018



#### Investment need across network domains

## **STATUS OF THE EUROPEAN 5G MARKET**



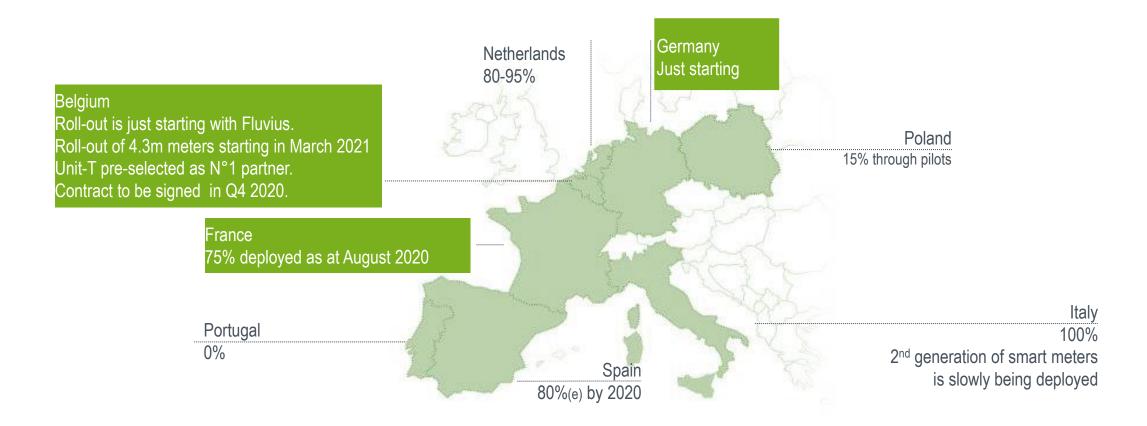
# Member states who have published national 5G roadmaps

#### **5G Spectrum auctions**

France	700MHz assigned in 2015, 3.4-3.8 GHz, postponed to September 2020 / 26 GHz, 2020
Belgium	700 MHz/3.6-3.8 GHz/1.5 GHz in 2020 / 26 GHz: no award planned / Temporary 5G licences granted to Proximus, Cegeka, Entropia, Telenet and Orange Belgium.
Netherlands	
Luxembourg	award for 700 MHz, 3.4-3.8 GHz to be completed in 2020 / 26 GHz award expected by year-end 2020
Poland	3.6-3.8 GHz, before year-end 2020, 26 GHz in 2022
Germany	700MHz assigned in 2015, 3.4-3.7 GHz assigned in June 2019, assignment of 3.7-3.8 GHz for verticals started in December 2019
Italy	All spectrum assigned
Spain	3.4-3.6 GHz (160 MHz), 2016 & 3.6-3.8 GHz (200 MHz), July 2018, 700Mhz expected by Q1 2021
	<i>Telefonica 5G should be available for 75% of the Spanish population in 2020.</i>
UK	700 MHz, 3.4-3.6 GHz to be completed by year end 2020 / 26 GHz: local licences available on demand subject to coordination.

#### **SMART METERS IN EUROPE**

- 3<sup>rd</sup> "Energy Package" introduced in 2009: 80% of consumers equipped by 2020
- In 2020: results are contrasted with major countries far behind objectives





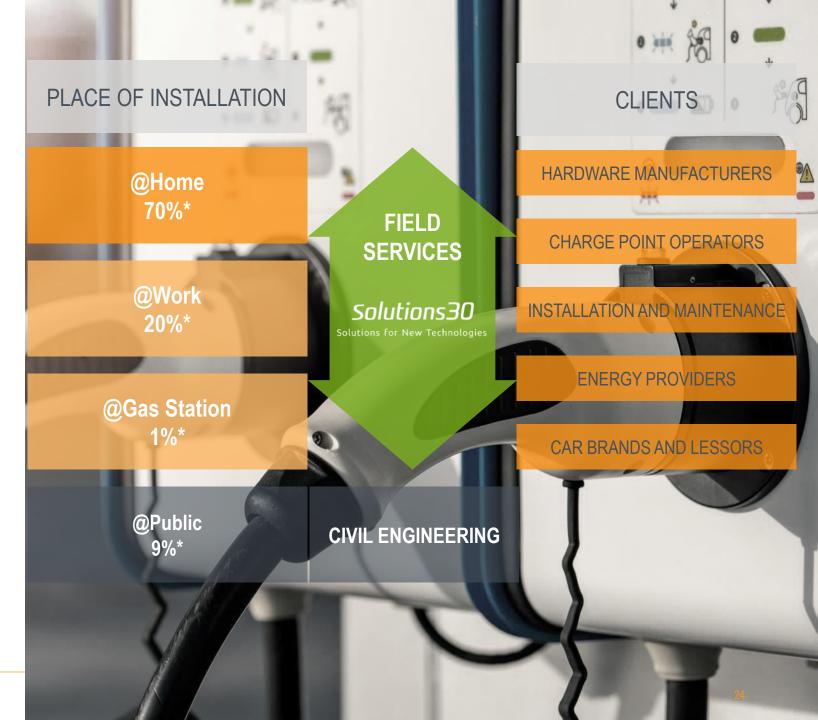
## **EV CHARGERS**

- New market driven by the increase in sales of electrical vehicle and stimulus plans encouraging conversion to EV
  - In H1 2020, EV sales grew by 57 % growth in a vehicle market which declined by 37 %.
  - EV market share is 6.7%, compared to 2.9% in  $2019^{(3)}$
  - Up to 6,000 € subsidy for EV in Germany and up to 5,000 € in France
- 6+ million charging stations installed by 2025 and 15 million by 2030(1)
  - US\$15 billion of investment will be required in Europe for the period 2020-2030(2)

# Solutions 30 has signed a number of contracts and is actively bidding for further contracts in multiple countries

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<sup>(1)</sup> Various sources
 <sup>(2)</sup> McKinsey
 <sup>(3)</sup> EV-Volumes / FT



#### ACCELERATING GROWTH AND VALUE CREATION THROUGH CONSOLIDATION

- Solutions 30 is a consolidator in a fragmented European market, with hundreds of small, independent companies. The group's size allows for significant value-accretion through bolt-on-acquisitions.
- Acquisitions follow a strict set of criteria:





## COVID HAS PROVEN THE ROBUSTNESS OF OUR MODEL AND INCREASED THE POTENTIAL OF OUR MAIN MARKETS

#### FLEXIBILITY

- Ability to scale up had been proven over the past ten years
- Ability to scale down has been proven over the past two months
- Variable cost structure was key to preserve a strong cash position

#### RESILIENCE

- Our activities were considered essential for countries' economy
- Our markets picked up very fast after lockdown
- Even under such exceptional circumstances, we have remained profitable

#### STRONG OUTLOOK

Our major growth drivers are reinforced and should benefit from upcoming stimulus plans:

- Digitization of the economy and faster Internet
- Transition to green energy, smart meters and electric vehicles
- Search for productivity gains : increased outsourcing of non-core activities in order to lower cost base and rationalisation in the number of suppliers
- New M&A opportunities have appeared

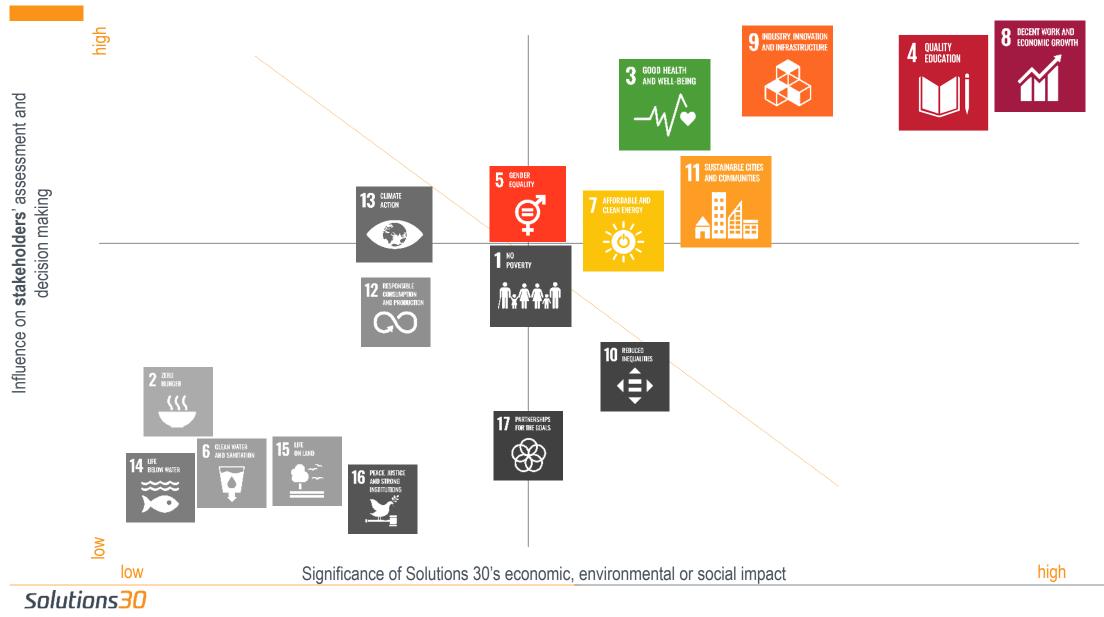
#### STRUCTURAL TRENDS FOR SUSTAINABLE GROWTH CONTINUED BALANCE BETWEEN EXTERNAL AND ORGANIC GROWTH MID-TERM TARGET: €1BN TURNOVER



# **ESG COMMITMENT**



## PRELIMINARY S30 MATERIALITY MATRIX



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## OUR COMMITMENT TO ESG ALIGNED TO 4 OF THE SUSTAINABLE DEVELOPMENT GOALS

SUSTAINABLE COALS	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	<b>OUR MISSION:</b> By making the technological innovations that are changing our everyday lives more accessible to everyone at home and at the office, we are contributing to a more sustainable economy.	<b>11,000</b> <b>expert technicians</b> European coverage with the largest network of technicians in Europe	60,000 daily appointments to help customers install and integrate technologies that reduce their environmental footprint.
	8 DECENT WORK AND ECONOMIC GROWTH	<b>OUR COMMITTMENT TO YOUTH EMPLOYMENT:</b> The strong growth dynamic enables SOLUTIONS 30 to make significant commitments to job creation. The men and women who make up the group drive its success with their everyday work.	<b>65%</b> of new employees are under 35 years old	<b>82%</b> of new employees have learned a new job related to new technology
			<b>1,223</b> jobs created in 2019 (including replacements)	
	4 QUALITY EDUCATION	<b>OUR COMMITMENT TO TRAINING:</b> To support its growth and constantly incorporate new skills, the group has created a vast training program that allows to hire young people without degrees or undergoing professional retraining, significantly improving employability.	<b>172,029</b> hours of training provided in 2019	<b>∼4 days</b> of training per employee
			<b>90%</b> of employees trained each year	
	<b>3</b> GOOD HEALTH AND WELL-BEING	<b>OUR COMMITTMENT TO GOOD HEALTH AND WELLBEING:</b> Solutions 30 always strives for excellence in the safety and security of people and property and has obtained the ISO 45001:2018 (occupational health and safety management systems) certification.	<b>ISO 45001:2018</b> (health and safety management systems) granted to the group's French, Italian and Luxembourgish sites	<b>ISO 27001:2013</b> (information security management systems) granted to the group's head office and its subsidiaries.

## **ACTION PLAN AND ROADMAP**

2018	2019	2020	2021
<ul> <li>ISO CERTIFICATIONS:</li> <li>9001</li> <li>45000</li> <li>14000</li> <li>27000</li> </ul> <b>RATINGS:</b> <ul> <li>COVADIS</li> <li>GAIA</li> </ul>	<section-header><ul> <li>GLOBAL REPORTING INITIATIVE</li> <li>Image: Constant of the service of</li></ul></section-header>	<ul> <li>FORMAL LAUNCH OF A DEDICATED ESG GLOBAL TEAM</li> <li>ESG new targets and plan definition</li> <li>Work on "E" and "S" as we did on "G" in 2019</li> <li>Engaging with our shareholders ESG teams</li> </ul> DISCLOSURE OF NON-FINANCIAL INFORMATION IN THE 2019 ANNUAL REPORT POLICIES UPDATE AND DISCLOSURES: <ul> <li>Environmental</li> <li>Data Security</li> <li>Human Resources</li> <li>Health and Safety</li> </ul> IMPROVEMENTS IN RATINGS <ul> <li>ISS</li> <li>MSCI</li> <li>ECOVADIS</li> </ul>	RELEASE OF THE FIRST EXTRA-FINANCIAL REPORT AT GROUP LEVEL

## **GOVERNANCE STRUCTURE**

#### SUPERVISORY BOARD

100% independent members

Alexander Sator Chairman of the Supervisory Board since September 2018

Paul Raguin Member of the Supervisory Board since April 2018

Strategy Committee President: J. P. Cottet Caroline Tissot Member of the Supervisory Board since May 2017

Jean-Paul Cottet Member of the Supervisory Board since April 2018

Remuneration & Nomination Committee President: A. Sator Francesco Serafini Member of the Supervisory Board since May 2017

Yves Kerveillant Member of the Supervisory Board since April 2019

Audit Committee President: Y. Kerveillant

#### **GROUP MANAGEMENT BOARD**



Gianbeppi Fortis, Chief Executive Officer

Amaury Boilot Chief Financial Officer



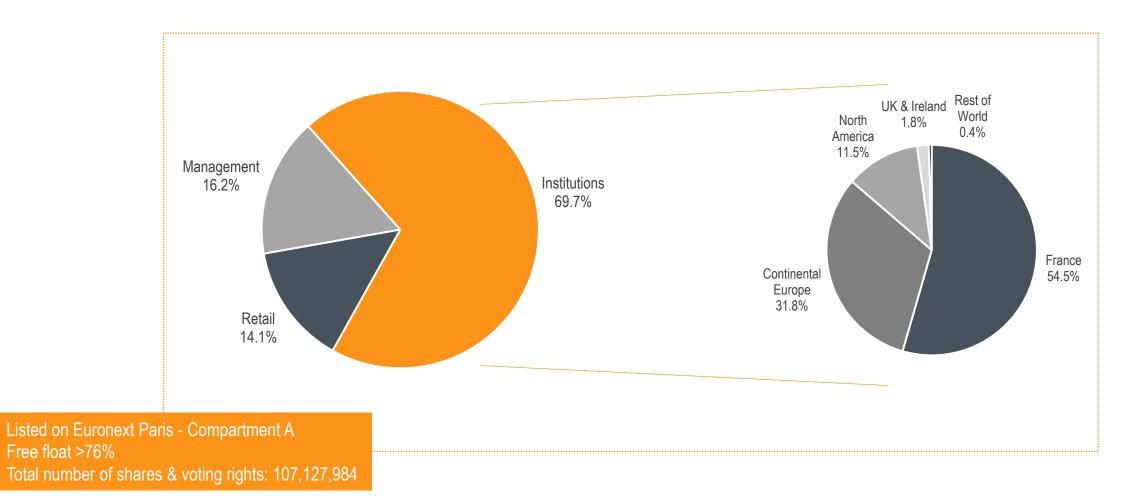
Luc Brusselaers Chief Revenue Officer



Franck D'AloiaJoão MartinhoChief Operations OfficerChief Operations Officerin charge of transformationin charge of performance



## SHAREHOLDING STRUCTURE





## **INVESTMENT THESIS**

#### THE EUROPEAN LEADER IN LAST DIGITAL MILE & RAPID-RESPONSE FIELD SERVICES

- First mover advantage with strong barriers to entry and long-term client relationships with major telecommunications and utility companies in Europe
- A recurring revenue base as maintenance activities historically account for 60 to 80% of the group's revenue

#### A FAST-GROWING COMPANY ACTIVE IN 6 EUROPEAN REGIONS

- Markets driven by favourable structural trends, including digital transformation and decarbonization of the economy
- Highly fragmented market of which Solutions 30 is the major consolidation driver, with significant value creation

#### A PROFITABLE AND SCALABLE BUSINESS MODEL

- Asset light business with high returns on capital
- Flexible cost base: a decentralised structure supported by an efficient central organization and a powerful IT platform







#### AGENDA

Full-year revenue, 2020

| 26 January 2021 at 6:00 pm (CET)

#### CONTACT

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L-2418 Luxembourg
Tel.: +352 (2) 837 1389

#### www.solutions30.com





# APPENDIX

Solutions for New Technologies

Solutions30

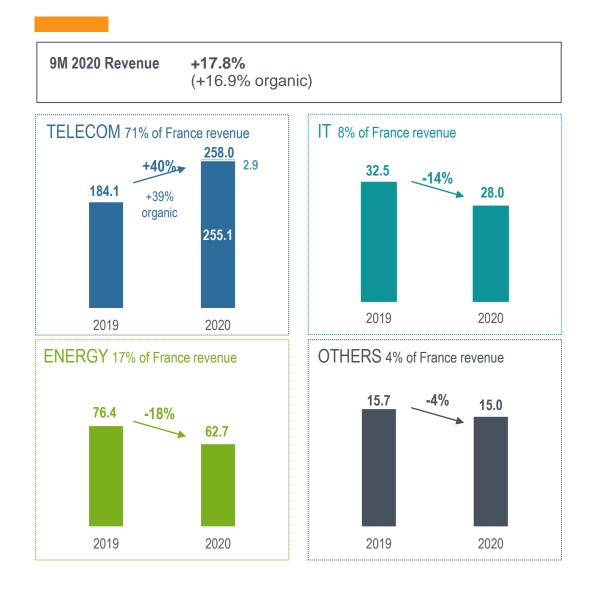
# Q3 & 9M 2020

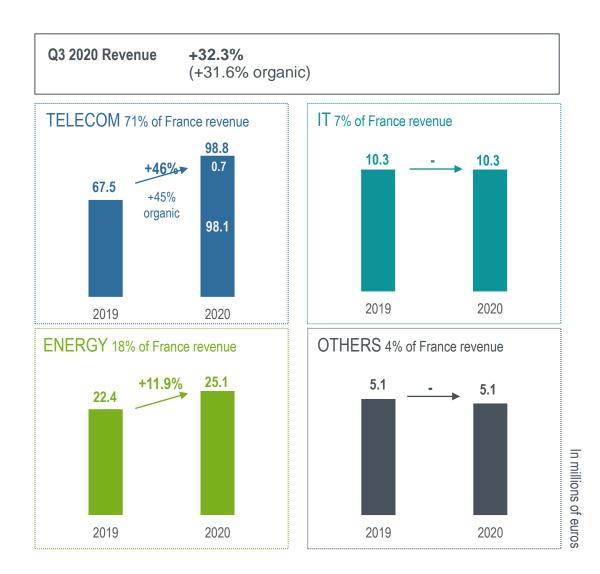
DETAILS PER BUSINESS AND GEOGRAPHIES





#### FRANCE



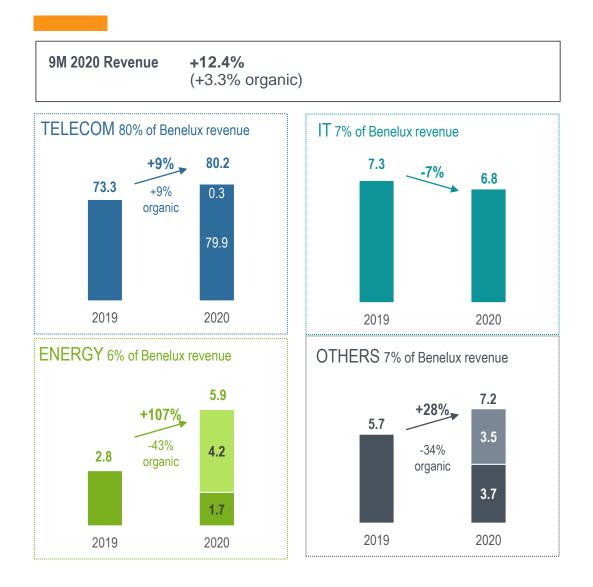


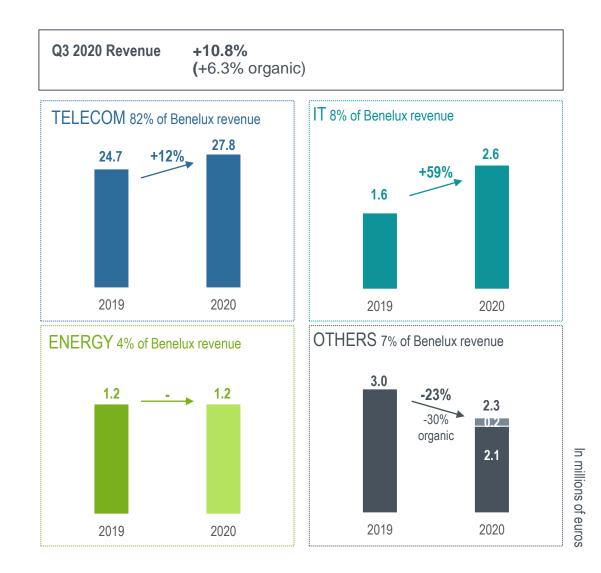
#### Solutions 30

#### FRANCE

<ul> <li>FTTH deployment have accelerated sharply, reaching new highs in Q3:</li> <li>50% of European FTTH deployment are done in France</li> <li>Both numbers of homes passed and homes connected are increasing</li> <li>Keep strengthening market shares:</li> <li>With the 3 main operators</li> <li>With operators of public networks promoted by local municipalities</li> <li>Activity expected to remain strong despite new lockdown</li> </ul>	<ul> <li>IT</li> <li>Progressive recovery over Q3 with new contracts starting</li> <li>Reorganisation of our service offer and structures to adapt to new market environment and to be able to capture new opportunities from increase in remote working</li> <li>Begun relationship of NextiraOne for IT deployments</li> </ul>
<ul> <li>ENERGY</li> <li>Smart meters <ul> <li>Recovery after hard stop of rollouts during first lockdown</li> <li>Deployment of smart meters will continue during Q4</li> </ul> </li> <li>Growth expected on EV charging stations thanks to: <ul> <li>Record sales of EV during 1H2020</li> <li>Stimulus plan from French government</li> </ul> </li> </ul>	<ul> <li>OTHERS</li> <li>Stabilisation of revenue over Q3 2020</li> <li>Negative impact of new lockdown anticipated</li> <li>Won deployment of POS terminals for Ingenico in the Auchan supermarkets</li> </ul>

#### BENELUX



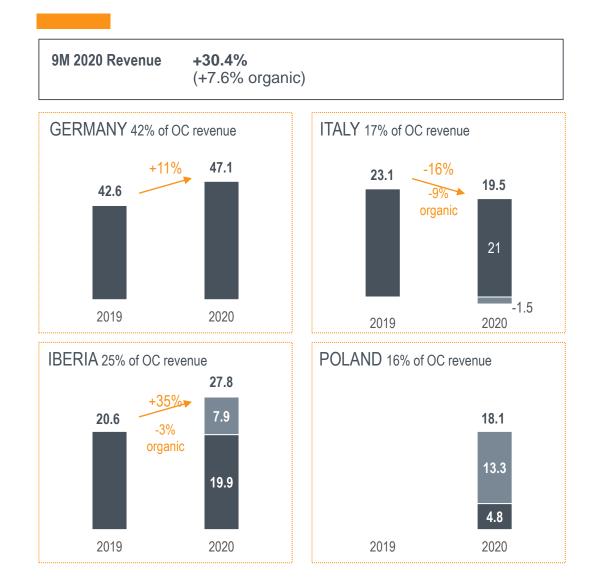


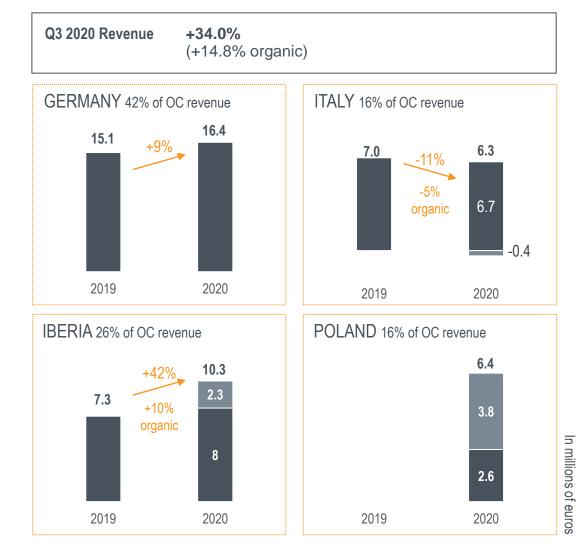
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#### BENELUX

TELECOM	IT
<ul> <li>Proximus is accelerating FTTH deployment</li> <li>Telenet is in talks with Fluvius for FTTH deployment</li> <li>Tender offers for 5G activities on going</li> <li>Began working with Ericsson on mobile networks maintenance</li> </ul>	<ul> <li>Won Managed Deployments contract for Dell</li> <li>Won new support contracts for in-warranty products of Dell</li> <li>Drop of volumes during COVID because of shutdown of office space</li> <li>New services for remote workers do not compensate drop of @office assistance.</li> </ul>
<ul> <li>ENERGY</li> <li>In Q3 2019 special deployment provides unfavourable comparison basis</li> <li>Slow down in smart meters and EVC deployment in the Netherlands</li> <li>Unit-T pre-selected as primary partner of Fluvius for the deployment of smart meters in Flanders. Details of contract under discussion.</li> </ul>	OTHERS    Limited impact of Covid on the recurring revenues  Deployment projects postponed to H2

### **OTHER COUNTRIES**





### **OTHER COUNTRIES** STRONG SALES PIPE IN TELECOM AND ENERGY

<ul> <li>GERMANY</li> <li>Continued double-digit growth with limited impact of Covid-19</li> <li>Telecom: <ul> <li>Increase of volumes with Vodafone/Unitymedia</li> <li>Startup of some fiber related activities</li> <li>JV announced between Allianz and Telefonica for FTTH roll-out in rural and semi-rural areas</li> <li>Deutsche Glassfaser is planning FTTH deployment</li> </ul> </li> <li>Energy: <ul> <li>Smartmeters rollout on-going, but no new tender offers at the moment</li> <li>Beginning of EV chargers activities in June</li> </ul> </li> </ul>	<ul> <li>ITALY</li> <li>Good performance of CFC</li> <li>Organic growth burdened by the sale of DXC activity</li> <li>Stimulus plans expected with significant investments in Telecom and Energy in 2021</li> <li>The principle of the creation of a single FTTH network combining TIM and OpenFiber networks was approved on Sept.1, 2020 and Fiber deployment should start in Italy in 2021.</li> <li>With new financing from KKR, TIM plans aggressive investments on fiber in 2021</li> </ul>
<ul> <li>SPAIN</li> <li>Fiber activities keep being dynamic (Masmovil)</li> <li>Won new activities for Euskaltel/Virgin</li> <li>Increased 5G related activities, won new activities for Cellnex</li> <li>Drop of IT activities because of shutdown of office space</li> </ul>	<ul> <li>POLAND</li> <li>Good startup of Poland with successful Integration of Telekom Uslugi and ELMO</li> <li>Revenue base of €24m</li> <li>Won new contract with Orange Poland for 5G deployment</li> </ul>



# Solutions 30

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# HIGHLY RESILIENT FINANCIAL RESULTS

STRENGTHENING OUR BUSINESS MODEL WHILE THE DIGITAL TRANSFORMATION IS ACCELERATING

### **ADJUSTED EBITDA MARGIN OF 11.4%**

€ millions	HY 2020	HY 2019	Change
Revenue	363.7	318.8	+14%
Operational costs	284.2	249.3	+14%
As % of turnover	78.2%	78.2%	
Central org. costs	37.9	28.9	+31%
As % of turnover	10.4%	9,1%	
Adjusted EBITDA <sup>(1)</sup>	41.5	40.6	+2%
As % of revenue	11.4%	12.7%	
Operational depreciation	-19.7	-16.1	+23%
As % of revenue	-5.4%	-5.0%	
Adjusted EBIT <sup>(1)</sup>	21.8	24.5	-11%
As % of revenue	6.0%	7.7%	

#### Continued cost control

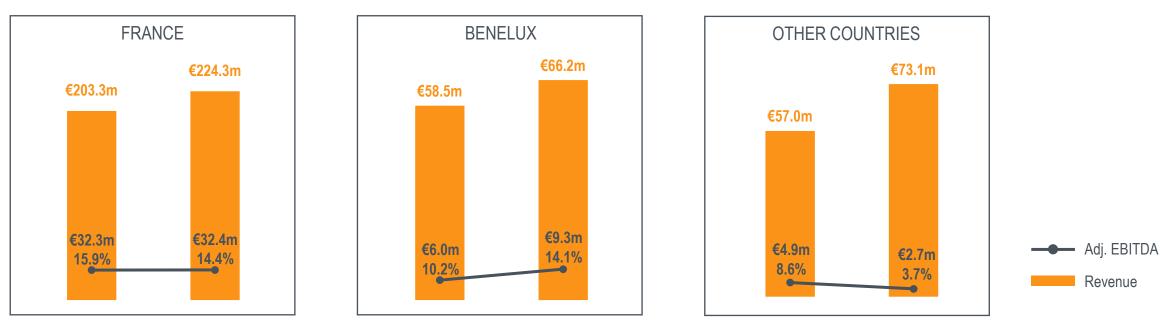
- Favourable impact of temporary unemployment measures
- Adjustment of outsourcing resources, with optimised balance between direct personnel and subcontractors

 Limited impact of the Covid situation on profitability

• 1.3 pp vs. HY2019

 <sup>(1)</sup> Correction of elements considered by the company as being exceptional or non-recurring to provide a better reading of operational performance Adjusted EBITDA: Earnings before interest, taxes, depreciation, and amortization, as well as non-recurring income and expenses Adjusted EBIT: Operating income before amortization of customer relationships, including customer relationships, and non-recurring income and expenses.

## **ADJUSTED EBITDA PER GEOGRAPHY**



- Overall impact of lockdowns limited to 1.3 pp on EBITDA margins but margins below normative levels in all countries
- Impact in France limited to 1.5 pp despite sudden drop in activity during the 2-month lockdown
- Favourable base effect in Benelux due to the learning curve of Unit-T (major contract won in July 2018)
- Conjunction of negative effects in other countries
  - Italy and Spain severely hit by the lockdown
  - Germany margins sub optimal because critical size is not reached yet
  - Start-up effect in Poland

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#### **NET INCOME (GROUP SHARE) OF 2.9%**

€ millions	HY 2020	HY 2019	Change
Adjusted EBIT	21.8	24.5	-11%
Amortisation of intangibles	-5.7	-4.7	+21%
Financial result	-2.0	-1.0	+100%
Non-recurring items	0.3	0.0	
Corporate taxes	-3.8	-3.5	+11%
Consolidated net income	10.5	15.3	-31%
As % of revenue	2.9%	4.8%	
Net income (group share)	10.5	15.5	-32%
As % of revenue	2.9%	4.9%	

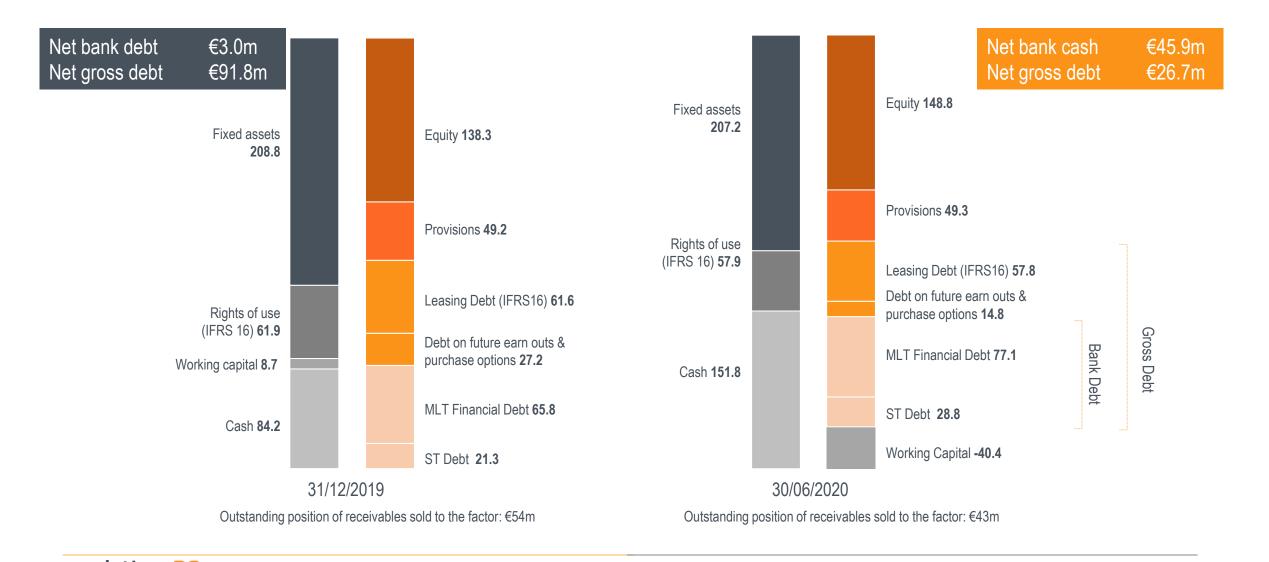
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- Increase in amortisation of intangibles
  - Increase in Client relationships reflecting the M&A activity performed during H2 2019

#### Increase in financial expenses

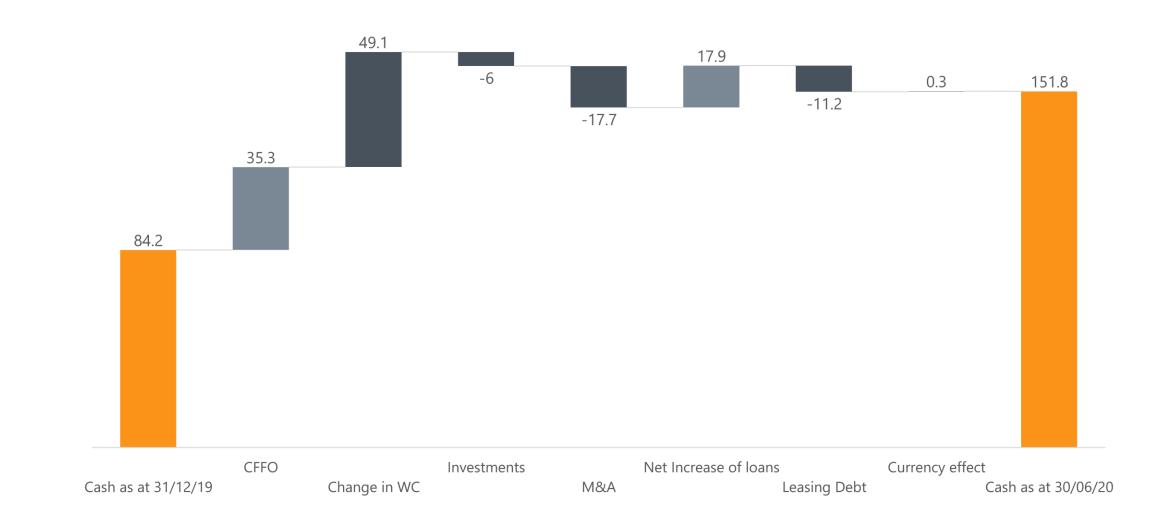
Unfavourable currency effect in Poland and in Tunisia

# STRONG DECREASE IN WORKING CAPITAL REFLECTING ATTENTION PAID TO CASH



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#### **HY2020: CASH GENERATION**



#### **2020 CHANGES IN SCOPE OF CONSOLIDATION**

COUNTRY	COMPANY	DATE OF CONSOLIDATION	REVENUE AT TIME OF ACQUISITION	COMMENT
France	Byon (51%)	1 Dec 2019	€2m	A portfolio of contracts of €40m (3 years)
Spain	Provisiona	1 July 2019	€2m	5G market penetration
Benelux	i-Projects	1 July 2019	€13m	Enter the energy market in the Netherlands
Italy	CFC	1 Oct 2019	€5m	Broadening of IT offer in Italy
Poland	Sprint (Telekom Uslugi)	31 Oct 2019	€6m	New geography
Poland	Elmo (acquisition of assets)	1 Jan 2020	€15m	New geography

